

# QUALITY POLICY STATEMENT

## 1.0 Purpose

To state ESM Power Ltd's Quality Policy for 2019 to 2020.

## 2.0 Policy Statement

ESM Power Ltd is committed to providing a consistent, high quality and measurable product that meets our customers' current and anticipated requirements.

This will be achieved by:

- Operating and complying with a Quality Management System in accordance with the requirements of BS EN ISO 9001:2015.
- Determining customer needs and aiming to achieve and continually improve customer satisfaction.
- Compliance with all relevant legal and other requirements as appropriate to our operations and activities.
- Reviewing and continually improving the effectiveness of the Quality Policy and the Quality Management Systems interaction with the Integrated Business Management System.
- Setting objectives and targets for continual improvement of our performance.
- Testing components of the Quality Management System by both internal and external Audit and Inspection procedures.
- Conducting senior Management Reviews of the quality objectives, and results of Internal Audit, by way of monitoring and measuring the processes and the overall effectiveness of the Quality Management System.
- Ensuring the availability of training and resources to fulfil business quality needs.
- Ensuring that the Quality Policy has been fully communicated and completely understood by its employees and all relevant stakeholders.

Signed



Roger Bamford, Managing Director, 8 May 2019

**CAUTION MAY BE OUT OF DATE – ONLY CONTROLLED WHEN VIEWED ON ESM POWER LTD SERVER**