

QUALITY POLICY STATEMENT



1.0 Purpose

To state ESM Power Ltd's Quality Policy for 2017 to 2018.

2.0 Policy Statement

ESM Power Ltd is committed to providing a consistent and measurable product that meets our customers' current and anticipated requirements.

This will be achieved by:

- Operating and complying with a Quality Management System in accordance with the requirements of BS EN ISO 9001.
- Determining customer needs and aiming to achieve and continually improve customer satisfaction.
- Compliance with all relevant legal and other requirements.
- Reviewing and continually improving the effectiveness of the Quality Policy and Quality Management System.
- Setting objectives and targets for continual improvement of performance.
- Testing all of the components of the Quality Management System by both internal and external Audit and Inspection procedures.
- Conducting senior Management Reviews of the quality objectives, and results of Internal Audit, by way of monitoring and measuring the processes and the overall effectiveness of the Quality Management System.
- Ensure the availability of training and resources to fulfil business quality needs.
- Ensuring that the Quality Policy has been fully communicated and completely understood by its employees and all relevant stakeholders.

Signed

A handwritten signature in blue ink, appearing to read 'R. Bamford'.

Roger Bamford, Managing Director, 9 May 2017

CAUTION MAY BE OUT OF DATE – ONLY CONTROLLED WHEN VIEWED ON ESM POWER LTD SERVER